



Community Connections Support Services

Is proud to offer an upcoming Mandt System Relational Training



The Mandt System®

Event Date: September 27th & 28st , 2018

Location: Cranbrook - Venue will be provided closer to training date

Time: September 27th 9:00 am to 4:00 pm / September 28st 9:00am to 12:00pm

- **Please come a few minutes before. Workshop starts at 9am.**
- **Throughout the day. Two 15 minutes breaks. Lunch-one hour, unless class decides on half an hour lunch break. Will be determined on the day of class.**

One & half days Relational Workshop

Learn and discuss Maslow's Hierarchy of Needs, with the understanding that unmet needs will lead to changes in behaviour.

It will introduce the Crisis Cycle and how to recognize where someone is (including self) on the Crisis Cycle and what actions to take at the different points on the cycle to achieve deescalation.

It will introduce a method for recognizing and assessing what is happening in the environment.

The Relational Training is the most important aspect that Mandt teaches as the emphasis is on building trusted relationships, where an individual will feel safe and be treated with Dignity and Respect.

Through the introduced tools and the trusted relationship the support person will learn to recognize when something has changed for the supported individual so he/she may be able to prevent escalation and/or deescalate the person before crisis is reached.

As Home Share Providers this workshop is strongly recommended to refresh existing skills, and develop new skills that will enhance all of your relationships both professional and personal.

Please contact James Croston, Senior Home Share Coordinator by email (james@commconn.ca) or phone (250-420-1066) to register.

Please register on or before September 14th, 2018

Thank you!